Su-Hui Chu

Senior Graphic + Web Designer & Brand Creator

Creative professional with 10+ years of experience in design & marketing. Shaping and developing brands through user-focused, strategic designs to engage, inspire and drive profitable conversion with the target audience.

Freelance Designer, suhuichu.com

Remote | Sept 2022 - Present | Ottawa, Canada / Remote

- Lead brand development and rebranding initiatives for multiple clients, creating net new logos and visual identities that align with business goals and resonate with target audiences, resulting in increased brand recognition and engagement.
- Collaborate closely with marketing, product, and content teams to develop cohesive design strategies and digital assets for campaigns, ensuring alignment with business goals and enhancing user engagement across web and digital platforms.
- Advise clients on branding, marketing, and SEO strategies, helping them optimize their online presence and drive conversions, resulting in a measurable impact on traffic and brand recognition.
- Manage multiple design projects concurrently, delivering high-quality work on time while maintaining a focus on aesthetics, usability, and consistency across platforms, contributing to improved customer retention and satisfaction.

Senior Graphic Designer

Tehama Inc. | Sept 2016 - Present | Ottawa, Canada / Remote

- Earned 3 promotions based on exceptional performance and design skills to expand role into multiple areas of impact, including UI, branding, website design, marketing and graphic design.
- Designed, built, and launched company name, logo, and pilot WordPress website by following standard UX design process of Understanding, Research, Analytics, Design, and Testing.
- Spearheaded a brand audit and website update in 2021 as the Lead Visual Designer for a global team of 8, achieving a 90% technical SEO score and boosting inbound conversion by 88% and traffic by 92%. See project brief —>
- Produce all web landing pages and forms (initial concept, wireframes, mockups, online implementation), growing the site from 12 pages to 50+ & incorporating interactive campaigns, resources portal and blog for better lead generation.
- Commandeered the partner marketing initiative to incorporate a new partner landing page and partner portal with toolkit & all marketing assets, securing 15 new partnerships in the first quarter & growing social audience by 56%. See Partner Page —>
- Create highly effective designs for digital marketing campaigns, on-site events, interactive experiences, and corporate collateral, increasing impressions by 36% and conversion by 67% from 2021 to 2022.
- Leverage CEO's social profile to create branded content to engage followers as a new, free strategy of marketing. Utilize method to drive 80%+ more engagement and reduce marketing budget.



Skills

Art Direction Graphic Design Animation Design Video Direction Brand Identity Web Design UI Design UX Design 360 Campaigns User Personas Iconography Typography Social Media Basic HTML & CSS

Tools

WordPress WPEngine Figma Sketch Invision **Elementor Pro Adobe Creative Suite Google Workspace Microsoft 365** Slack Wynter.com **HubSpot Marketing Sparktoro Google Data Studio Google Analytics Google Search Console** Hotjar Upwork